



Dear Valued Guest,

Welcome to USAG Daegu, Camp Carroll, Korea. Whether you are visiting for business or pleasure, we hope you enjoy your stay with us. If you have any concerns, please let us know. Our team is dedicated to providing you with outstanding guest services, quality accommodations, and the highest standards of performance.

This directory acquaints you with Camp Carroll Army Lodging and the surrounding community. Please take a moment to read the safety and security instructions, too.

To help us continue providing excellent accommodations and service, please send us your comments to <https://forms.osi.apps.mil/r/YtGgWy9dtG>, or fill out a customer comment card.

We're glad you're here, and wish you a memorable and productive stay with us!

Warm regards,

**Juni Moore**

Manager

Camp Carroll Army Lodging

[Juni.L.moore.naf@army.mil](mailto:Juni.L.moore.naf@army.mil)

## GARRISON HISTORY

Camp Carroll is a small camp in central Korea situated one hour north of Daegu in Waegwan, South Korea. Camp Carroll is named in honor of Sergeant First Class Charles F. Carroll of the 72<sup>nd</sup> Engineer Company, 5<sup>th</sup> Infantry Regiment, who died in action during the Korean War. Sergeant First Class Carroll was posthumously awarded the Distinguished Service Cross for Heroism.

On 1 July 1950, a small force of American Soldiers known as Task Force Smith, landed at Pusan on the southern coast of the Republic of Korea. There, they began a dramatic march north to meet an invading Army in a land that at that time could not be more remote in the minds of the American people. In the years that have followed, United States Forces Korea (USFK) soldiers have stood in combat and vigilance with the forces of the Republic of Korea to protect the homes, lives and freedom of the Korean people.

Construction of Camp Carroll began in 1959. It consists of 546 acres in the Naktong River Valley, approximately one quarter mile east of Naktong River. The terrain is hilly with surrounding mountains. Weather is similar to that of the Midwestern United States, hot and humid in the summer, cold and windy in the winter.

# HOTEL INFORMATION

## Check Out Time 1100 Daily

## Internet / Wi-Fi

Log into the Wi-Fi that corresponds with your room number. No password is required.

## Telephone Dialing Instructions

**For Emergencies: Dial 911**                      **Commercial: 0503-364-5911 (On Post Emergency Responders)**

DSN from a commercial or cell phone: Dial 05033 + last 6 digits of DSN

Commercial or cell from guest room: Dial 99 + phone #

Room to room: Dial the room #

Voicemail: To set up voicemail, dial 88550 and replace the receiver

To check messages: Dial 550



Camp Carroll Army Lodging participates in the GreenLife Initiative. To find out more, please reference the placard on the bathroom counter.

## Do Not Disturb

Housekeeping is provided everyday unless you display a “Do Not Disturb” sign. If the sign is not removed by noon, we honor your privacy and will not provide housekeeping service that day. After 24 hours, we will check in with you to make sure all is well.

## Cooking

Using other portable cooking appliances not provided by Army Lodging is prohibited in all rooms. Please clean all kitchen items prior to check out.

Microwave safety is important. If you are not familiar with the use of the microwave oven, please contact the front desk for assistance. If the microwave catches fire, keep the door closed and press the off/stop button.

## Mail

We are not authorized to accept personal mail for guests including items from USPS or FedEx. Please have personal mail delivered to your unit or sponsor. Guests assigned to USAG Daegu or TDY guests with orders may use the USPS to mail items out. Please see the front desk for further information.

## Pets

Pets in lodging are limited to cats and dogs. When there is availability, pets may stay after payment of a non-refundable fee of \$50 per room and guests will be charged \$10 per animal, per day. Pets must enter and exit the facility through the closest entrance to the guest’s room and may not linger in common areas. When guests are not in the room, animals must be kept in a carrier or cage. Pets who cause a disturbance cannot be left alone in rooms. We reserve the right to remove an animal at the owner’s expense that become a problem for the facility, staff, or other guests. When pets are found in non-pet guest rooms, guests will be assessed a \$100 fee in addition to standard pet charges above and the pet must be removed.

## Room Keys

Please keep your key with you at all times. Key cards expire at checkout time the day of departure. If you lose your key, please request a replacement at the front desk. This new key will cancel out all keys previously issued. Duplicate keys are provided by request. Please return all guest room keys to the front desk at check out.

# KEEPING YOU SAFE

## **For Emergencies**

DSN phone: Dial 911

From a commercial or cell phone: Dial 0503-364-5911

From your room: Dial 99-0503-364-5911. The fire department will dispatch the appropriate emergency services.

## **Be Prepared**

Read the detailed instructions on the back of your room door. Locate the nearest stairwell, fire extinguisher, and fire alarms.

## **Smoke Areas**

Please ask at the front desk for designated smoking areas or smoke outside and at least 50 feet from any building. Guests who smoke in the lodging facility will be charged \$200 and will be required to leave.

## **If the Fire Alarm Sounds or You See Flames / Smell Smoke**

Stay calm. DO NOT panic. Touch the door to your room – if hot, do not open it; if not hot, open it and check the hallway. If the alarm has not yet sounded, but you smell smoke, sound the alarm. Use stairwells only. If you cannot leave your room, dial 99-0503-364-5911 and give your name and room number.

## **For your Protection and the Safety of All Guests**

The following actions are prohibited: storing of flammable liquids, burning of candles or incense, using unauthorized cooking appliances, space heaters, power strips, or extension cords. Please do not place hot appliances (irons, coffee pots, etc.) in drawers or on combustible surfaces.

## **Bicycle Storage**

Please store your bicycle on the outdoor bicycle rack. Please do not bring any bikes to your room or chain them to any hotel railing.

## **Firearms**

Firearms are not permitted in the lodge. If you have one, please secure it at the Provost Marshal's Office.

# THINGS YOU MAY NEED

## Wake-Up Call

Each room has a programmable radio/alarm clock or you may contact the front desk to request a personal wake-up call.

## Rollaway Beds and Cribs

A limited number of rollaway beds and cribs are available on request; contact the front desk.

## Did You Forget?

Please check at the front desk for basic toiletries you may have forgotten.

## Guest Laundry

Laundry rooms with washers and dryers are located on the 2<sup>nd</sup> and 4<sup>th</sup> floors of the building. Please notify the front desk if a machine is not working. Cleaning of TA-50 (centrally issued gear) is not permitted in any washer.

## Ice Machines

Ice machines are located on the first floor and inside both laundry rooms on the 2<sup>nd</sup> and 4<sup>th</sup> floors.

## Pantry

Drinks, snacks, and toiletries are available for sale at the front desk pantry; open 24/7

## In-Room Safes

For your convenience, we offer a safe in your guest room. For questions, please contact the front desk.

**Inquire at the front desk for information on local restaurants, maps, tours, and attractions**

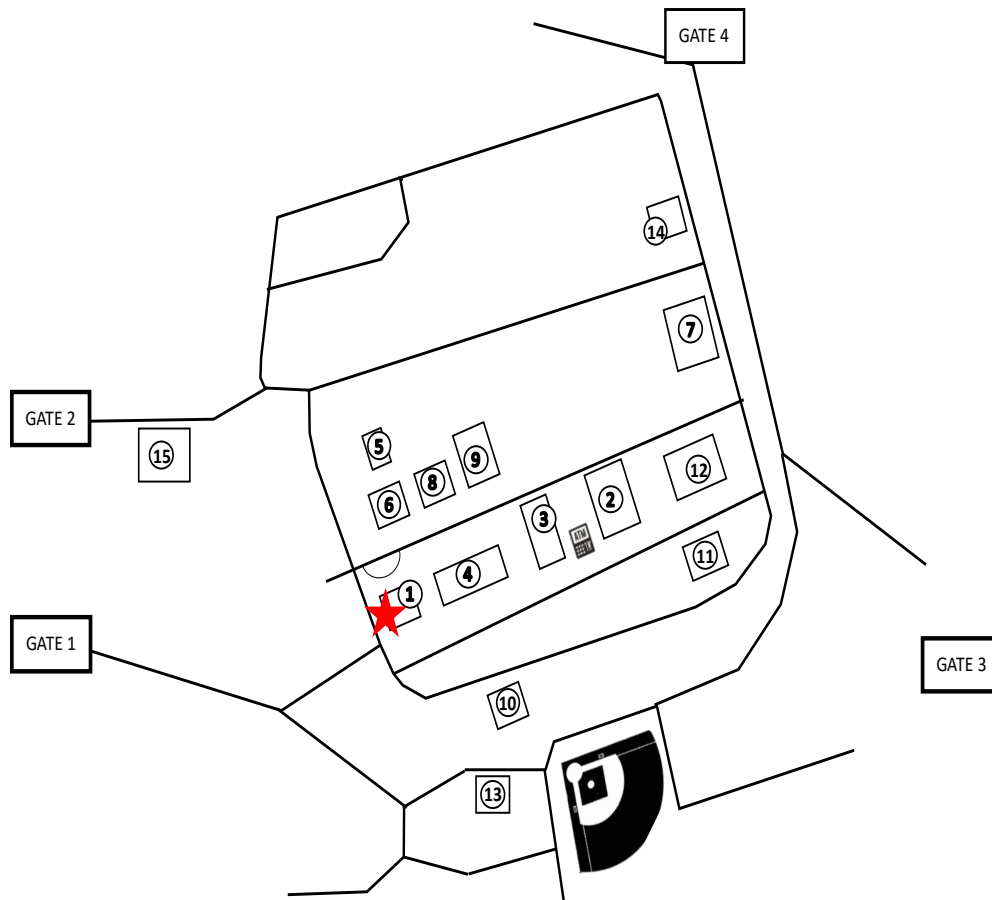


**CONTINENTAL BREAKFAST IN THE LOBBY**

Daily 0630-0930

# WHAT'S AROUND US

- BLDG # NAME**
1. 100 ARMY LODGING
  2. 111 AAFES MAIN
  3. 113 AAFES MINI MALL  
MILITARY CHLOTHING
  4. 117 PERIMETER PUB  
AAFES FOODCOURT
  5. 127 HOUSING OFFICE
  6. 135 FITNESS CENTER
  7. 136 COMMISSARY
  8. 138 BOWLING CENTER
  9. 139 CAC / LIBRARY
  10. 154 CHAPEL
  11. 162 AQUATICS CENTER
  12. 170 BASE THEATER
  13. 180 MEDICAL / DENTAL CLINIC
  14. 203 USPS / NFCU BANK / ATM
  15. 303 DFAC



## ATM

The Community Bank has multiple ATM locations on-post. One is located at the AAFES Post Exchange and the other is located in the bank.

## Worship Services

Please contact the front desk for the most current schedule and location of worship opportunities on Camp Carroll.

## Vehicle Maintenance / Repair

Please do not perform maintenance on your vehicle while in the lodge parking lot.

