

Dear Valued Guest,

Welcome to USAG Daegu, Camp Walker, Korea. Whether you are visiting for business or pleasure, we hope you enjoy your stay with us. If you have any concerns, please let us know. Our team is dedicated to providing you with outstanding guest services, quality accommodations, and the highest standards of performance.

This directory acquaints you with Camp Walker Army Lodging and the surrounding community. Please take a moment to read the safety and security instructions, too.

To help us continue providing excellent accommodations and service, please send us your comments to <a href="https://forms.osi.apps.mil/r/YtGgWy9dtG">https://forms.osi.apps.mil/r/YtGgWy9dtG</a>, or fill out a customer comment card.

We're glad you're here, and wish you a memorable and productive stay with us!

Warm regards,

#### Juni Moore

Manager

Camp Walker Army Lodging

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# **GARRISON HISTORY**

Daegu is known as the Apple Capitol of Korea and is one of the largest cities in Korea with a population of 2.5 million people. It is located 200 miles southwest of Seoul and is 107 miles northwest of Busan in the Nakdong river area. Daegu is surrounded by a wall of steep hills and is known to have the hottest and coldest climates in South Korea.

Daegu first appeared in historic records in 366 AD. In 757 AD the city was granted its present name which means "Great Hill." The native Daegu population is conservative in nature and keeps a firm hold on old Korean customs and traditions. USAG Daegu begins south of Daejon and continues south to Pusan and the southernmost tip of the peninsula.

USAG Daegu is commanded in peacetime by the IMCOM-Korea, located in Daegu. USAG Daegu residents represent a full profile of the United States Forces in Korea. They include Army, Navy, Air Force, Marines, DoD Civilians, and invited contractors.

# **HOTEL INFORMATION**

# **Check Out Time 1100 Daily**

Internet / Wi-Fi

The password is walkerlodge

**Telephone Dialing Instructions** 

For Emergencies: Dial 911

Commercial or cell from guest room: Dial 9 + phone #

Room to room: Dial the room # (3 digits)

Voicemail: Press the envelope button on the phone

To check messages: The password is your room number



Camp Walker Army Lodging participates in the GreenLife Initiative. To find out more, please reference the placard on the bathroom counter.

#### **Do Not Disturb**

Housekeeping is provided everyday unless you display a "Do Not Disturb" sign. If the sign is not removed by noon, we honor your privacy and will not provide housekeeping service that day. After 24 hours, we will check in with you to make sure all is well.

### Cooking

Using other portable cooking appliances not provided by Army Lodging is prohibited in all rooms. Please clean all kitchen items prior to check out.

Microwave safety is important. If you are not familiar with the use of the microwave oven, please contact the front desk for assistance. If the microwave catches fire, keep the door closed and press the off/stop button.

#### Mail

We are not authorized to accept personal mail for guests including items from USPS or FedEx. Please have personal mail delivered to your unit or sponsor. Guests assigned to USAG Daegu or TDY guests with orders may use the USPS to mail items out. Please see the front desk for further information.

#### **Animals**

Animals in lodging are limited to cats and dogs. When there is availability, animals may stay after payment of a non-refundable fee of \$50 per room and guests will be charged \$10 per animal, per day. Animal owners must properly dispose of all animal waste. When guests are not in the room, animals must be kept in a carrier cage. Animals who cause a disturbance cannot be left alone in rooms. We reserve the right to remove an animal at the owner's expense that become a problem for the facility, staff, or other guests. When animals are found in non-animal guest rooms, guests will be assessed a \$100 fee in addition to standard animal charges above and the animal must be removed.

### **Room Keys**

Please keep your key with you at all times. Key cards expire at checkout time the day of departure. If you lose your key, please request a replacement at the front desk. This new key will cancel out all keys previously issued. Duplicate keys are provided by request. Please return all guest room keys to the front desk at check out.

# **KEEPING YOU SAFE**

## For Emergencies

DSN phone: Dial 911

From a commercial or cell phone: Dial 0503-363-5911

From your room: Dial 911 or press the emergency button. The fire department will dispatch the

appropriate emergency services.

## **Be Prepared**

Read the detailed instructions on the back of your room door. Locate the nearest stairwell, fire extinguisher, and fire alarms.

#### **Smoke Areas**

Please ask at the front desk for designated smoking areas or smoke outside and at least 50 feet from any building. Guests who smoke in the lodging facility will be charged \$200 and will be required to leave.

#### If the Fire Alarm Sounds or You See Flames / Smell Smoke

Stay calm. DO NOT panic. Touch the door to your room – if hot, do not open it; if not hot, open it and check the hallway. If the alarm has not yet sounded, but you smell smoke, sound the alarm. Use stairwells only. If you cannot leave your room, dial 0 or 911 and give your name and room number.

# For your Protection and the Safety of All Guests

The following actions are prohibited: storing of flammable liquids, burning of candles or incense, using unauthorized cooking appliances, space heaters, power strips, or extension cords. Please do not place hot appliances (irons, coffee pots, etc.) in drawers or on combustible surfaces.

## **Bicycle Storage**

Please store your bicycle on the outdoor bicycle rack. Please do not bring any bikes to your room or chain them to any hotel railing.

#### **Firearms**

Firearms are not permitted in the lodge. If you have one, please secure it at the Provost Marshal's Office.

# THINGS YOU MAY NEED

# Wake-Up Call

Each room has a programmable radio/alarm clock or you may contact the front desk to request a personal wake-up call.

# **Rollaway Beds and Cribs**

A limited number of rollaway beds and cribs are available on request; contact the front desk.

# **Did You Forget?**

Please check at the front desk for basic toiletries you may have forgotten.

# **Guest Laundry**

Washers and dryers are located on the 2<sup>nd</sup>, 4<sup>th</sup>, and 6<sup>th</sup> floors. Please notify the front desk if a machine is not working. Cleaning of TA-50 (centrally issued gear) is not permitted in any washer.

#### Ice Machines

Ice machines are located in the laundry rooms on the 2<sup>nd</sup>, 4<sup>th</sup>, and 6<sup>th</sup> floors

## **Pantry**

Drinks, snacks, and toiletries are available for sale at the front desk pantry; open 24/7

#### **In-Room Safes**

For your convenience, we offer a safe in your guest room. For questions, please contact the front desk.

Inquire at the front desk for information on local restaurants, maps, tours, and attractions



**CONTINENTAL BREAKFAST IN THE LOBBY** 

Daily 0630-0930

# WHAT'S AROUND US



# **ATM**

Navy Federal Credit Union has an ATM in the hotel lobby.

## **Facilities and Dining**

For your convenience the following facilities and places to dine are located within walking distance of Army Lodging: Post Exchange, Commissary, Community Activities Center (CAC), Golf Course, Evergreens Restaurant, Windy City Bowl and Snack Bar, Hilltop Club, and AAFES Food Court.

## **Worship Services**

Please contact the front desk for the most current schedule and location of worship opportunities on Camp Walker.

## Vehicle Maintenance / Repair

Please do not perform maintenance on your vehicle while in the lodge parking lot; make use of the onpost Auto Skills Center instead. Ask at the front desk for a map and information.

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